

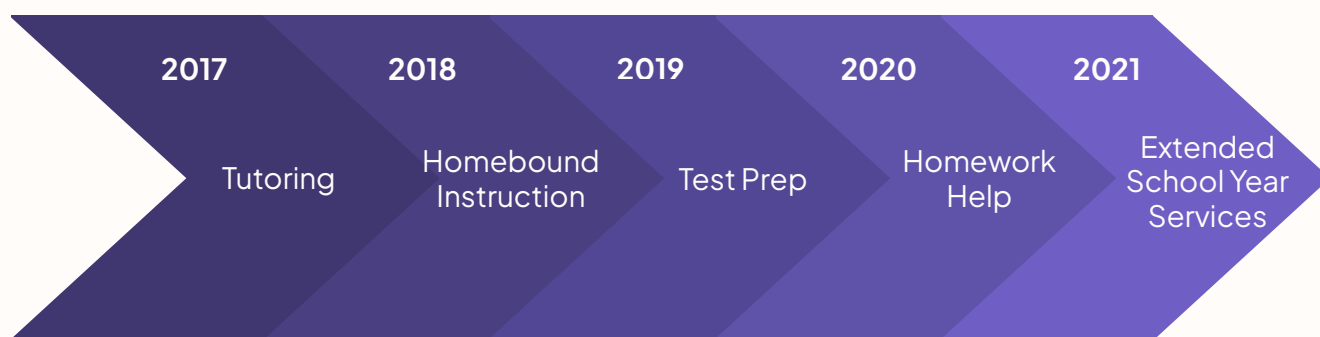
## Deep Roots in Richland Two

### Fullmind Services Support Thousands of South Carolina Students

#### Overview

Richland School District Two, located in Columbia, South Carolina, serves more than 27,000 students in Pre-K through 12th grade, across 41 schools and centers. With a large and varying student population, Richland Two's educational support needs are as equally varied. And with an ever changing educational landscape, it's been important for Richland Two to have an educational partner that can evolve with their changing needs. During the past five years, Fullmind has partnered with Richland Two to extend classroom instruction beyond the school day to more than 15,000 Richland Two students. What began as supplemental tutoring support for ninth graders, has expanded in grade, service, and delivery model to serve over half of Richland Two's student body. Fullmind and its certified educators have delivered continuity and instructional expertise in the safety of school or student homes via 1:1, small group, or whole class instructional models. Fullmind's aim: to help Richland Two target instructional gaps, keep students current on coursework, and pave the way for them to achieve academic goals as quickly and effortlessly as possible.

#### Evolution of Fullmind Service Delivery for Richland Two



#### Tutoring

Fullmind's partnership with Richland Two began in 2017 with a GEAR UP grant allowing the district to provide a cohort of ninth graders supplemental instruction to address learning gaps. Fullmind's state-certified educators offered synchronous and personalized tutoring across a variety of subjects. The flexible implementation model allowed Fullmind to reach many Richland Two students, offering instruction both during and after the school day, and in 1:1, small group, or whole class formats.

[Tutoring is a] "great service to provide to students without an extra cost to parents."

- Richland Two Parent

"Whatever your instructional needs, Fullmind can meet them. The subject doesn't matter, the time doesn't matter. Fullmind will find the right teachers for your students to deliver consistent, high-quality instruction. Fullmind is a philosophy of doing education in a new way; a way that's going to meet the needs of our students."

- Kristin Seay, Project Director

### Homebound Instruction

Following the success of the tutoring program, in 2018, Richland Two asked Fullmind to provide virtual, synchronous instruction to their homebound students. Homebound students typically have a disability or health impairment that prevents them from receiving instruction in a brick and mortar setting. Instead, students are provided virtual instruction in the safety of their home. From here, students were able to receive instruction across all subjects, while Fullmind managed the operational and academic proceedings, providing Richland Two reports on student attendance, behavior, and academic progress.

### Test Prep

Seeing the impact of multiple Fullmind services, in 2019, Richland Two expanded services to include Fullmind's test preparation program for a variety of standardized academic tests. Using funds from a GEAR UP grant, Richland Two was able to offer asynchronous and synchronous test prep programs in five high schools to over 300 seniors.

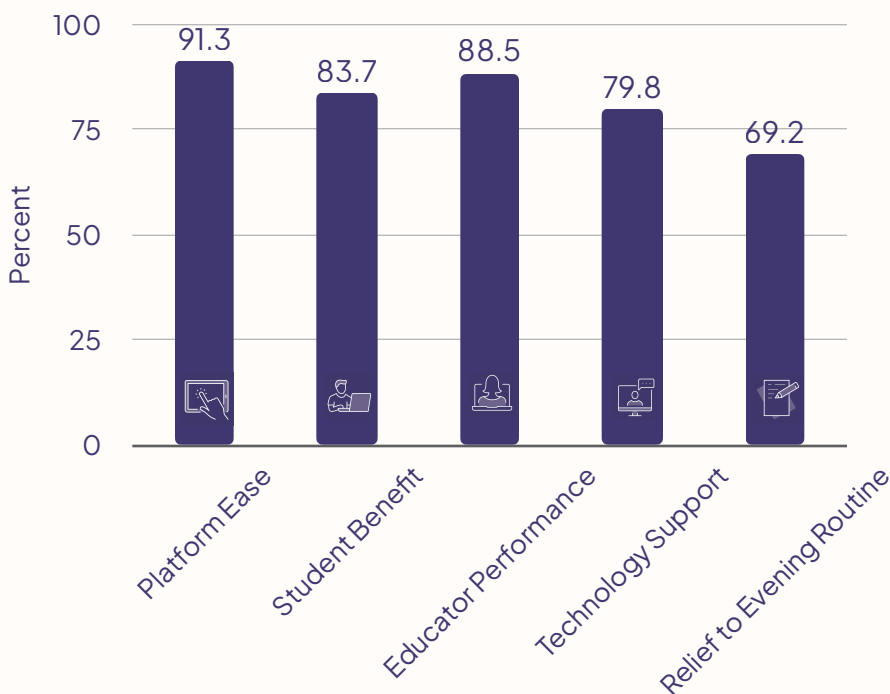
### Homework Help

Like many districts, Richland Two experienced new challenges in service delivery during the 2019–2020 school year. The pandemic had shifted the educational needs of the district. Utilizing federal funds designated for COVID-19 relief, Richland Two expanded Fullmind's offerings, once again, to offer Homework Help, designed to support students outside of school hours on in-class assignments. Aligned to Richland Two curricula and South Carolina state standards, Fullmind's educators were able to provide academic support to students through synchronous instruction, six days a week. Homework Help was utilized district-wide in 35 schools, offering more than 6,000 hours of instructional support.

"Just by the sheer reduction in parent complains that come to my office, I can tell that Fullmind is effective with the district and the families."  
- Katinia Davis, Chief Instructional Support Services Office

"When we considered options for the best way the help support teaching and learning through the pandemic, we quickly turned to Fullmind, which has been a trusted and proven partner to the district and our schools for more than four years,...We believe students and their families will enjoy and appreciate the live homework help sessions."  
- Dr. Baron Davis, Superintendent

Figure 1. Percentage of Caregivers Indicating Positive Responses



**Impact of Homework Help.** Given the unprecedented educational effects of the pandemic and scope of the service offering, Fullmind surveyed families participating in the Homework Help program to understand the impact of this service. Of surveyed families, 104 responded with overwhelmingly positive feedback.

# Fullmind

## District Impact Brief | Richland Two

Among survey respondents, **91% shared high levels of satisfaction with the platform's ease of use for students**. Similar levels of satisfaction were seen when asked if their child(ren) benefited from Fullmind's Homework Help support, with **84% of respondents sharing high levels of confidence in their child's progress**. One family shared, *"since [their] child started with Fullmind, [she] has learned so much and her grades have shown that this program has been very beneficial. I hope you have this program next year and years to come."* According to another parent, *"The Fullmind service is great and the teachers are able to get real feedback from the students. My son actually likes the sessions."* When asked how much relief Fullmind's Homework Help provided their evening routine, 69% felt strongly positive about the impact the Homework Help service had on their nightly routine. One respondent shared, *"It takes pressure off of me to help her with concepts I'm not familiar with"* while another said, *"This is a great service, we as a family appreciate all that Richland 2/Fullmind do to help our daughter on her path to success."*

### Extend School Year Services

Aware that their students with disabilities (SWD) experienced a large disruption to their services and instruction as a result of the pandemic, Richland Two asked Fullmind to facilitate and teach extended school year (ESY) services during the summer of 2021. Utilizing Elementary and Secondary School Emergency Relief (ESSER) funds, Richland Two offered ESY instruction intended to address learning gaps potentially exacerbated from disrupted services, build confidence, and prepare their students for the following academic year.

### Fullmind and Richland Two: A Lasting Partnership

Deep, meaningful partnerships like this are only possible when built upon the foundation of a trusting relationship. After years of collaboration, honesty, and willingness to try new ideas, the alliance between Fullmind and Richland Two has grown dramatically while always focused on the shared goal: supporting the students of Richland Two, South Carolina.

"I would like to thank Richland Two for having this program because since my child started with Fullmind, she has learning so much and her grades have shown that this program has been very beneficial. I hope you have this program next year and years to come."

- Richland Two Family

"Working with Fullmind has been a great experience for us! I have found them to be responsive with impressive follow-up and follow-through. Anytime that I have had a question or concern or appreciates, the response has been most professional. In addition, the classes that I have had the opportunity to observe have been outstanding! We are most thankful that our families have had this opportunity to participate in this unique and wonderful learning opportunity!"

- James Anne Shelby, Assistant Superintendent

"My family and I fully appreciate the assistance received, as our children are truly benefiting from the services that Fullmind provides."

- Richland Two Family