

FOR FAMILIES

What your child's live virtual class looks like

Your child's school partners with Fullmind to bring a real, certified teacher into class, live. Here is what to expect, from the first hello to the end of each lesson, and how you can help along the way.

A TYPICAL CLASS

1

The goal

The teacher shares what your child will learn today.

2

Teach and model

A short lesson, with the teacher showing how it works.

3

Practice together

Your child answers, solves and shares, live.

4

Quick check

A short question at the end shows what stuck.

GETTING STARTED

**A teacher matched to your child**

Once your school enrolls your child, Fullmind matches them with a highly qualified, certified teacher and shares the schedule and start date.

**Help before the first class**

Fullmind reaches out with everything your child needs to log in and get comfortable, and live help is there if anything is tricky.

**A schedule that fits**

Classes are scheduled around the availability your school or family shares, in your school's local time zone.

TRUSTED BY SCHOOLS

Fullmind is accredited by Cognia, the organization that accredits many of the country's top schools, and partners with school districts across the United States.

AT HOME

Helping your child succeed

A good spot to learn

- A quiet, well-lit space where your child is easy to see on camera
- Headphones and a working camera and microphone
- Phones, TVs and extra tabs off or silenced
- Paper and a pencil within reach
- A steady internet connection, not a car or a phone
- Snacks before class, so focus stays on learning

Staying in the loop

- See assignments, due dates and end-of-class checks in your child's account
- Watch class recordings together to see how a new idea is taught
- Turn on text alerts for your child's classes
- If your child misses class, the teacher leaves a short recorded mini-lesson to catch up
- Grades go straight to your school, which can answer questions about progress

KEEPING YOUR CHILD SAFE

- All messages stay inside Fullmind's secure platform, never personal email
- A firm policy against bullying and cyberbullying
- Fullmind avoids placing a teacher from your own district, unless the district asks
- Sessions are recorded for students' and teachers' safety
- A clear protocol to act quickly if a student is ever in crisis
- Your school stays involved in every decision about your child



Who to ask

Grades, attendance and progress: your child's school. **Scheduling and technology:** the Fullmind support team, by email or live chat.



If something isn't working

If your child needs a different course or has a concern about a class, your school and Fullmind work together to sort it out.