

SPECIAL EDUCATION & RELATED SERVICES

Case Management Guide

How to keep every IEP on track when case manager roles are hard to fill.

40 of 50

states, plus D.C., list special education as a teacher shortage area for 2026–27.

Source: U.S. Department of Education

WHAT A CASE MANAGER DOES

Keeps each student's IEP on track: coordinates IEP meetings, keeps documentation current, tracks evaluation and review timelines, monitors progress toward goals, and keeps teachers, related service providers and families in the loop.

The challenge, and how Fullmind solves it

The challenge	With Fullmind
! IEP timelines slip when case manager roles go unfilled.	✓ A certified case manager keeps meetings, reviews and deadlines on track.
! Case management competes with instruction for special education teachers' time.	✓ Coordination is handled, so your teachers can focus on teaching.
! A provider's separate system means double entry for your team.	✓ Case managers work inside your IEP platform, forms and timelines.
! It's hard to see where each student's plan stands.	✓ Clear documentation and regular updates on every student.
! Juggling separate vendors for instruction, therapy and case management.	✓ One partner for special education instruction, related services and case management.
! Certification rules vary by state.	✓ Case managers matched to your state's requirements.

Why it matters Improve coordination, reduce administrative strain, and support consistent delivery of individualized student services.

5 questions to ask any provider

- 1 Are your case managers certified for this work in our state?
- 2 How many students does each case manager typically support?
- 3 Will they work in our IEP system and follow our processes?
- 4 How will our team see documentation status and upcoming deadlines?
- 5 How quickly can a case manager start, and can we adjust the caseload during the year?

How to fund it

Typically IDEA Part B, plus state and local special education funds. Check allowable uses with your federal programs coordinator.

Results

+14 and +9 points

STAR growth for students with IEPs who started 68 points behind, compared with 0 and -1 for their peers, in a large Midwestern district.

Elevate K-12, now part of Fullmind

How Fullmind helps



Coordinate communication across relevant student support providers.



Support documentation and progress monitoring.



Maintain greater visibility into student needs and services.

3,000+

Certified educators

15.5+ yrs

Average classroom experience

7,000

Educator certifications

50 states

Where our educators live

How to get started

1

Tell us about your district

Students, schedule, staffing and goals.

2

Get a plan built around your needs

The right service and format.

3

Meet your educators

Matched to your students and state.

4

Start and track progress

Your team sees progress as it happens.

Talk with Fullmind

Case management since 2018, alongside special education instruction and related services. Flexible contracts that grow or shrink with your needs.

1 (888) 841-7840 · info@fullmindlearning.com · fullmindlearning.com/schedule

Full guide: fullmindlearning.com/blog/special-education-case-management



Scan to learn more